



## **Susan Hyatt – Speaker’s BIO**

### **Chief Executive Officer and Co-Founder, Silver Sherpa Inc**

Silver Sherpa is a professional services company delivering crisis management for the elderly, as well as life planning and coordination services for older people in transition. Since 2012, Silver Sherpa has worked with hundreds of clients from 98 years young to Sandwich Gen mid-lifers. Susan is passionate about changing the way we look at ageing and is determined to empower her clients with innovative ways to embrace the longevity revolution.

As an entrepreneur in her third retirement, Susan draws on more than 40 years of experience as a corporate strategist, management consultant, business executive, teacher, expert in transforming health care systems, dealmaker and clinical physical therapist. Known for her pragmatic common-sense approach, she is widely quoted on eldercare, smart ageing and estate planning issues. You can read her articles in various national publications or professional trade magazines such as the Globe and Mail’s Report on Business, The Lawyer’s Daily, the Financial Independence Hub or Canadian HR Reporter. She regularly appears on television including TVO’s The Agenda.

Susan has served on numerous public and corporate Boards of Directors and Commissions in Canada, Australia, Ireland and the United States including St Michael’s Hospital Board of Directors in Toronto. She is a member of the Canadian College of Health Service Executives and the International Federation on Ageing. She serves as Past President of the Estate Planning Council of Halton and as a member of the Older Adult Advisory Committee, Council of the Regional Municipality of Halton. She is a member of the Oakville Chamber of Commerce and the Verity Club in Toronto.

Susan holds post-graduate certification in Negotiations from Harvard Law School/ MIT and a Master’s in Business Administration with a specialty in International Business from Griffith University, Australia. She also holds a Bachelor of Science degree in Physical Therapy specializing in critical care/trauma from the University of Toronto where she taught in the Faculty of Medicine.

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